

Category	Item Name	Status	Progress	Comment
1. Strengthening Our Leadership	1.1.2.1 Develop a community engagement toolkit that ensures the community is engaged at key stages of all major Council projects	Complete	100.00%	Complete. Aligning with the launch of the Connect Wangaratta portal, there is an internal engagement toolkit to advise staff on steps to take in engagement.
	1.1.2.3 Review the structure of Council's Advisory Committees' and align with the Community Engagement Policy.	Complete	100.00%	
	1.1.2.4 Develop an online community engagement portal to be hosted on Council's website	Complete	100.00%	Complete. Council have acquired a new engagement portal called Connect Wangaratta which will be the main location for people to provide feedback on strategy and policy.
	1.4.1.3 Develop an Advocacy Strategy to ensure Council can maximise opportunities for funding and program support.	Complete	100.00%	
	1.4.1.4 Provide leadership to the community on Environmental Sustainability.	Complete	100.00%	
	1.1.1.1 Develop communication plans for all major Council projects	Complete	75.00%	Communication plans are vital for all major projects to be delivered by the marketing & communications team and are developed in accordance with guidelines and Council expectations.
	1.4.2.1 Develop and deliver a program of Youth Council training and development.	On Track	70.00%	There will be new Youth Councillors starting at the end of January. We have 15 young people starting the program. We had 18 applications, but 3 rescinded their applications due to personal reasons.
	1.2.2.2 Develop and deliver an Information Management Strategy.	On Track	65.00%	1.SIM - The SIM project is now complete as council users are fully utilising our new records management system. We continue to monitor and work with teams to ensure staff are capturing their records as required and to embed the new ways of working. 2. EncompaaS - We are continuing to develop perspectives and policies as part of the AI functionality in EncompaaS. The WIM Data Migration is underway but is slightly off track as integration complexities have taken longer than anticipated to resolve. Once complete, council will decommission WIM and recognise the associated software licence savings.
	1.1.1.3 Provide an active and informative social media presence.	On Track	60.00%	Social media is an essential element of our communication with the community and we make it a priority to continue this active presence.
	1.1.1.4 Provide interactive websites for all Council facilities.	On Track	60.00%	Websites are maintained and managed to ensure material is current and accurate for public consumption.
	1.1.1.2 Survey community on the quality of communication on major projects	On Track	50.00%	
	1.1.1.5 Ensure access to council decision making by holding a minimum of four council meetings in rural communities.	On Track	50.00%	At the November 2023 Council meeting a motion was carried to hold four Rural Meetings in 2024 locations include Whitfield, Eldorado, Oxley & Boorhaman. It was also decided to hold four meetings at a time sot of 3pm to diversify the ability of community members to attend council meetings.
	1.1.1.6 Provide transparency regarding the information being considered in decision making processes.	On Track	50.00%	As per Council's Governance Rules, Council Meeting Agendas have been made available no less than 48 hours prior to the meeting. Minutes of the meeting have been made available on Council's website within 5 days of the meeting date they refer to. Council Meetings have been recorded and made available via Council's YouTube Channel to support accessibility.
	1.2.1.1 Adopt and maintain a responsible and transparent 10 Year Financial Plan.	On Track	50.00%	10 year financial plan is in place and regularly updated.
	1.2.1.2 Regular and transparent reporting against council's adopted Annual Budget.	On Track	50.00%	Q2 reporting in on track and will be reported at the February council meeting.
	1.2.3.1 Review the Strategic Risk Register Quarterly.	On Track	50.00%	Q2 review completed.

1.2.3.2 Embed Operational Risk Registers throughout the organisation.	On Track	50.00%	Operational risk continues to be embedded.
1.3.1.3 Facilitate and participate in the Wangaratta Health and Wellbeing Partnership	On Track	50.00%	Continue to facilitate Health and Wellbeing Partnership. Beginning to consider how the Partnership can be utilised in development of the next Municipal Health and Wellbeing Partnership.
1.3.2.1 Support the delivery of the Rural Placemaking Plans in partnership with our rural communities.	On Track	50.00%	Continuing to deliver the Rural Placemaking programs and Pitcher this program to meet these goals.
1.4.2.2 Identify external funding for programs to improve the quality of life for our community.	On Track	50.00%	Continue to identify and share grant opportunities for the community, and to develop grant applications for projects that would provide better health and wellbeing outcomes for the community.
1.2.2.1 Deliver Council's Information and Communications Technology Strategy.	On Track	41.00%	
1.3.1.2 Advocate for the community by participating on the Regional Mental Health and Wellbeing Boards.	On Track	40.00%	Council's major strategic projects - One Council Program to upgrade our core enterprise system, and the Information Management Program - have been making great progress with new module and phases continuing to be implemented. For Information Communication Technology (ICT) Asset Renewal a tender process is underway to refresh councils laptops and IT user hardware. The Wangaratta Performing Arts and Convention Centre (WPACC) Audio Visual Upgrade and Business Systems Major Upgrade projects are off track with plans to be reviewed in the second half of January.
1.1.3.2 Increase online access to Council services, processes and information.	Off Track	30.00%	Phase 2 of Optimo (software for events and recreational facility bookings and management) is currently being scoped. Revised plans required for implementation of the second phase also following some turnover in the Business Systems team.
1.1.2.2 Review and improve Council's Community Engagement Policy.	On Track	25.00%	To be confirmed based on the new engagement portal, Connect Wangaratta.
1.3.1.1 Advocate for the region by participating in the Hume Regional Partnerships initiative.	On Track	25.00%	CEO continues to participate in the Hume Regional Partnerships Initiative.
1.4.1.1 Keep informed of emerging trends and issues that may impact our community, our region and our Council.	On Track	25.00%	CEO actively engages with key stakeholders on issues impacting the Rural City and Region more broadly including: Municipal Association of Victoria, Ovens and Murray Regional Partnership, Rural Cities Victoria, LGPro and Indi Round Table.
1.4.1.2 Liaise with State and Federal Government departments on matters of relevance.	On Track	25.00%	CEO regularly engages with the State and Federal Government on matters of importance to the Rural City of Wangaratta, meeting with local state and federal members, attending regional partnerships and MAV Forums.
1.4.2.3 Staff to participate in the Alpine Community Leaders and/or other appropriate leadership development programs.	On Track	25.00%	RCoW has developed and is delivering Coordinator Leadership program with consultants. The Alpine Valley Community Leadership program has not released dates for 2024.
1.2.1.3 Develop an Asset Management Plan that outlines the key elements involved in maintaining Council assets.	On Track	5.00%	Ongoing.
1.1.2.5 Train Councillors and staff in how to plan for and undertake deliberative community engagement.	Pending	0.00%	Update unavailable.
1.1.3.1 Deliver the Customer Experience Strategy.	On Hold	0.00%	The project is on hold; scheduled to recommence in July 2024.
1.2.3.3 Implement a Risk Assurance program.	Pending	0.00%	
2. Nurturing our Wellbeing			
2.1.1.3 Support community driven mental health and wellbeing projects through Community Grants	Complete	100.00%	
2.1.2.3 Support the re-establishment of the Big Brother, Big Sister Program	Complete	100.00%	
2.2.1.4 Review accessibility of current Council buildings.	Complete	100.00%	
2.2.2.2 Facilitate the delivery of the Age Friendly Communities Project.	Complete	100.00%	

2.2.2.4 Develop, endorse and implement an Age Friendly Strategy.	Complete	100.00%	Now a part of the Inclusive Wangaratta Scope.
2.2.4.3 Support children and parents after their involvement in Maternal Child Health services and before Kindergarten.	Complete	100.00%	Maternal Child Health (MCH) staff educating families on Kindergarten choices from the 2 year Key Age and Stage (KAS); relationship with The Lookout developed and 1/4 meetings in place to identify Early Start Kindergarten (ESK) eligible children through OOHC data; links with North East Reional Pre School Association (NERPSA) and Wangaratta Children's Services Centre (WCSC) created to identify children enrolled or not enrolled and then follow up made to families identified out of this process.
2.3.1.2 Deliver Unconscious Bias training to all RCOW staff and Councillors.	Complete	100.00%	
2.4.1.4 Partner with Gateway Health to implement the InFANT program to assist parents and families with healthy eating and active play from the start of their baby's life.	Complete	100.00%	This program has been started and is ongoing. Although we have not partnered with Gateway.
2.4.6.1 Develop a Gaming Policy to guide decisions relating to gaming and gambling within our community.	On Track	85.00%	Draft policy endorsed by Council for public exhibition in November 2023, with exhibition period extended in December 2023. Looking to finalise in Q1 2024.
2.1.2.1 Investigate and scope the need for the development of a youth hub.	On Track	80.00%	The opening of the youth hub is approaching. There are still a few things that need to happen in the kitchen. We are waiting on some whitegoods to be installed. We are hoping to have it open once the school term starts.
2.4.2.5 Update and deliver the Open Space and Recreation Strategy.	On Track	75.00%	Presented to Council in December 2023, and open for exhibition and public comment until mid February 2024.
2.4.4.2 Support the equitable distribution of excess local produce throughout the community.	On Track	75.00%	Supporting community initiatives where possible.
2.3.4.3 Ensure building renewal projects delivered to a high standard.	On Track	70.00%	This financial year building renewal program is 50% complete.
2.4.2.6 Ensure infrastructure projects consider the accessibility, comfort, ease and convenience for walking and cycling.	On Track	70.00%	Ongoing. Cheshunt streetscape, Targoora Park and Scott Street footpath upgrades complete. Prosecco trail shared path to commence.
2.6.1.1 Seek funding to establish and maintain the flood protection system including the urban levee system.	On Track	60.00%	Stage 1 Wilson Rd levee completed. Stage 2 Wilson Road levee under construction planned competition early 2024. Parfitt Road levee upgrades to commence in early 2024.
2.1.1.2 Deliver Arts, Culture and Exhibitions focusing mental health	On Track	50.00%	Following the Wangaratta Art Gallery 'Warriors Unmasked' exhibition with the Centre Against Violence (CAV) partnership, this quarter CAV hosted their Annual General Meeting (AGM) at the Wangaratta Performing Arts & Convention Centre (WPACC) with guest speaker Rosie Batty. Some works from the exhibition were displayed on the evening. This project supported and addressed issues of family violence, mental health and social inequities.
2.1.2.2 Continue to support the Wangaratta Headspace satellite site.	On Track	50.00%	The Youth Officer attends these meetings whether in person or online when they are hosted at the Wodonga headspace centre.
2.1.2.4 Support school-based programs that promote resilience and general mental wellbeing.	On Track	50.00%	Offer support where appropriate to schools as well as North East Support and Action for Youth (NESAY) and Headspace and other agencies that work in this space.
2.2.1.1 Delivery of the Community Access and Inclusion Plan	On Track	50.00%	Inclusive Wangaratta Delivery continuing, with working group submitting initial actions. Presented initial actions to Councillors, and will go to wider consultation with community via connect portal.
2.2.1.2 Ensure projects engage people, including people of all abilities in the design process	On Track	50.00%	Utilising the Inclusive Wangaratta Working Group to engage a wider range of people with lived experience of disability, and Embedding Equity Impact Assessments as part of engagement in the new processes owned by Media and Communications.

2.2.2.1 Implement the Wareena Park Masterplan	On Track	50.00%	Continue to look for funding and engagement opportunities around the delivery of Wareena Park. Grant application submitted for Oval rebuild and invited to submit application for round 2 of the Growing Regions Fund.
2.2.2.3 Support the Access Spot within King George Gardens	On Track	50.00%	Continue to support Community Accessibility to operate the Access Spot.
2.2.2.5 Provide quality Aged and Community Care Services to our community	On Track	50.00%	Aged & Community Care Service provision is on-going. Further information on the reforms have been received which has allowed the team to progress.
2.2.3.2 Partner with young people on priority projects	On Track	50.00%	In the youth team we engage young people in our programs, FreeZA and youth council, where they decide on what events they want to see in town. We also have the Future Proof youth reference group. That program will now finish in December 2024. They also share ideas for events and trainings that they would like to see. Our programs are youth led or co-designed.
2.2.4.2 Continue to deliver maternal and child health programs and childcare and kindergarten	On Track	50.00%	The MCH team continue to be proactive with service delivery and maintain excellent relationships in the community. As Family and Children Service Coordinator I am working on relationships with other LGAs and stake holders such as North East Regional Pre School Association (NERPSA) to enhance our service delivery in the childcare and kindergarten programs. This is an ongoing goal.
2.3.1.1 Deliver events that focus on celebrating diversity, connection and belonging for everyone within our community.	On Track	50.00%	The Events program takes every opportunity to curate, support and deliver events that celebrate our community's diversity, connection and sense of belonging. A highlight for this quarter was the New Years Eve celebrations at the Wangaratta Showgrounds featuring Chocolate Starfish and drawing a crowd of 6,500+ from around the region.
2.3.1.3 Support awareness campaigns to highlight the benefits of a diverse and equitable community.	On Track	50.00%	Supporting 2024 Pride Fair as part of planning committee, meeting held with North East Multicultural Association on how Council can support their events in 2024.
2.3.1.5 Support LGBTQIA+ programs and services, such as the Rainbow Ball.	On Track	50.00%	We partner with LGBTQIA+ In The North East (LINE) Wangaratta often offer support with events and vice versa. We are part of the planning team for the Pride Fair day in February. We are part of a North East Pride collective which is a group of councils and organisations who put on events, activities or trainings for young LGBT+ people, including the rainbow ball, either collectively or in our own LGA's. We also share and promote each other's events on social media.
2.3.2.1 Ensure community groups and committees have strong governance and are inclusive and viable.	On Track	50.00%	Reviewing governance and strategic documents available for community organisations, and looking to begin workshops in 2024. Continue to work in partnership with Into Our Hands, Alpine Valleys, and others to provide training, support and development for committees and groups.
2.3.2.2 Review community grant programs across Council, based on feedback, trends and best practice.	On Track	50.00%	Will review Community Grants Program in early 2024 based on feedback from program. Will also look to complete Equity Impact Assessment on the process.
2.3.2.3 Work with community groups to access State and Federal funding opportunities.	On Track	50.00%	Supporting community in writing grants or providing letters of support where appropriate.
2.3.3.1 Develop and support opportunities and events that provide for social connection.	On Track	50.00%	Continue to hold events and offer opportunities - including Accessible Drumming, supporting Summer Family Fun Days. Planning Community Group networking sessions.
2.3.3.2 Support access to community activities, sports and events through projects that address the barriers to participation	On Track	50.00%	Utilising the Active Wangaratta Grants Program to support clubs to grow and develop, revisiting Club and Community Group Development surveys to get direction on future movements.
2.3.3.3 Increase visibility of opportunities to connect community leaders and groups across the municipality.	On Track	50.00%	Community newsletters continue, planning for community networking events for sporting and community groups.
2.3.4.1 Work to increase co-location opportunities and access to existing community facilities.	On Track	50.00%	Continuing to work with Hard Court Tennis and Pickleball. Also looking to co-location opportunities as identified in the Recreation and Open Space Strategy for future works.

2.3.4.2 Ensure safe and easy access to all Council owned facilities	On Track	50.00%	Ongoing, in conjunction with Council's Equity Impact Assessment undertaken prior to the delivery of all projects.
2.4.1.1 Enhance the services at the Wangaratta Sports and Aquatic Centre	On Track	50.00%	Customer Service standards are being drill trained on a regular basis. Behaviours and customer interactions have improved as a result of the agreed customer experience standards roll out. Continue improvement in areas of meet & greet, membership retention and customer touch points.
2.4.1.2 Facilitate and promote health and wellbeing programs such as Get Active Victoria, Walk to School, Ride2Work and This Girl Can.	On Track	50.00%	Renewed VicHealth Local Government Partnership for 2024-2025 to ensure that programs such as these can continue to be meaningfully facilitated.
2.4.1.3 Provide opportunities for community to participate in physical activity.	On Track	50.00%	After a successful Recreation Reimagined Expo, planning underway for round 2 to be held in 2024. Continue to support accessible drumming, and to work with community and clubs to increase opportunities for activity.
2.4.1.5 Support the implementation of the RESPOND project	On Track	50.00%	Working with Reflexive Evidence and Systems Interventions to Prevent Obesity and Non-communicable Disease) RESPOND implementation group to roll out actions identified in 2023 workshops. These include community directory and accessible events guide.
2.4.1.6 Support and deliver programs that increase the choice for active transport	On Track	50.00%	School footpath activation from Arlington to Appin Park a success, with relaunch planned for early Q3, and investigation into future involvement with other schools underway.
2.4.2.1 Progress the Wangaratta Indoor Sports and Aquatic Centre and the Wangaratta Sports and Events Precinct	On Track	50.00%	Wangaratta Sports and Aquatic Centre (WSAC) Transformation plan continuation, focus on all staff delivering high standards to customers. Filled three vacant positions, Learn to Swim numbers reached 670 & general Memberships reached 2150. Target of 50 new and retained members per month is on track.
2.4.2.2 Plan for the future recreation needs in Wangaratta's North and South growth areas.	On Track	50.00%	Embedded into Recreation and Open Space Strategy (draft) and continued attendance at working group meetings for growth areas.
2.4.2.3 Seek funding opportunities to support the Walking and Cycling Strategy.	On Track	50.00%	Continue to look for opportunities, and to design and scope high priority projects to ensure they are grant ready.
2.4.2.4 Continued maintenance of all our pathways and walking tracks across the municipality.	On Track	50.00%	Footpath routine inspections due to be undertaken next quarter. All requests for defect inspections up to date and addressed.
2.4.3.1 Seek opportunities to increase drinking water access in public places throughout the municipality.	On Track	50.00%	Continue to look for opportunities, and to ensure it is catered for in planning.
2.4.3.2 Implement healthy choices guidelines at all Council facilities and internal events.	On Track	50.00%	We are revising the Gateway Health Wangaratta Healthy Options information and distributing in Q3, along with a series of sharepoint articles on simple healthier choices. Looking to work with sustainability going forward on how to package simple changes that make big impacts for healthy choices and more sustainable catering.
2.4.3.3 Support and promote local produce providers supplying local markets and businesses.	On Track	50.00%	Council supports local producers - and assisted in the promotion of local markets, Oxley Market.
2.4.4.1 Develop and support educational resources that promote growing food at home and/ or within the community gardens.	On Track	50.00%	Food forum held in quarter two to promote community food initiatives and mapping. Expression of Interest opened for Community Food Coalition, with further invitations to be sent in Quarter 3.
2.4.4.3 Facilitation the Community Food For All community group and support the implementation of the North East Local Food Strategy.	On Track	50.00%	Group meeting regularly and looking to start a wider community food coalition in 2024.
2.4.4.4 Advocate at the State and National level to increase access to healthy food .	On Track	50.00%	Advocacy is undertaken where possible with the state government. Currently supporting the North East Food Strategy Review as a part of this process.

2.4.5.1 Include drug, smoke, and alcohol-free events into the annual events calendar.	On Track	50.00%	Planning continues to support drug, smoke and alcohol-free events within the RCOW events and youth programs. During this quarter youth events held included: Geek Con at the Wangaratta Library, Battle of the Bands Round 1 at The Vine Hotel, North East Skate Park Series at Mitchell Ave (Skate, Scoot, BMX competition), Neon Party at WPACC and the Bush Boogie at Remel 185.
2.4.5.2 Strengthen regulations of alcohol supply and reform of liquor licensing through the Wangaratta Liquor Accord.	On Track	50.00%	Advocacy is undertaken where possible with the state government.
2.4.6.2 Advocate to other levels of Government for best practice gambling regulation and policy reform	On Track	50.00%	Advocacy is undertaken where possible with the state government.
2.4.6.3 Partner with others to inform the community about the health risks of gambling.	On Track	50.00%	Have embedded an action around partnerships with local stakeholders in the draft Gambling Policy and community wellbeing partners and stakeholders have provided feedback on the draft Gambling Policy, and how it can better meet these outcomes.
2.5.1.2 Support education and training for front line staff to recognise and respond to the needs of victim survivors.	On Track	50.00%	We have engaged the Centre Against Violence (CAV) to develop a training program and have worked with council's Learning and Development team to schedule this in Q3 of 23/24.
2.5.2.1 Continue programs such as the 16 Days of Activism, International Women's Day, and other programs focused on the reduction of gendered and family violence.	On Track	50.00%	16 Days of Activism successful, with performance by youth theatre troupe for Council Staff, as well as media and social campaign. Supporting Pride fair in 2024.
2.5.2.2 Work with organisations such as Women's Health Goulburn North East and the Centre Against Violence.	On Track	50.00%	Continue to work with key community organisations and develop and support each others projects. Working with Centre Against Violence (CAV) to deliver training to staff.
2.5.3.1 Work with all levels of community to promote gender equity and respect and its relationship to family violence.	On Track	50.00%	Gender equity project advisor has scoped programs and projects for next 18 months.
2.5.3.2 Work on placemaking projects to improve the safety and use, and to reduce anti-social behaviour, especially parks and playgrounds.	On Track	50.00%	Continue to drive Pitcher This! Program across our community.
2.5.3.4 Explore funding opportunities to increase the provision of lighting in public places.	On Track	50.00%	Community consultation has been undertaken for the light up Wangaratta campaign along with a review of customer complaints about lighting, with sites now reviewed by the internal asset team, and put forward to AusNet for suitable upgrades and implementation. Looking to revisit the light up Wangaratta campaign during daylight savings.
2.5.3.5 Ensure that passive surveillance is embedded into new developments of reserves and public spaces.	On Track	50.00%	Continue to make this a priority in planning review.
2.5.3.6 Support the delivery of the Respectful Relationships program in all schools across the municipality.	On Track	50.00%	Continue to reach out to Department of Education to see how we can further support.
2.6.1.2 Continue to support recovery from the 2019/20 fires and COVID-19 and respond to new emergencies as required.	On Track	50.00%	Working with the Safer Together program to deliver ongoing recovery and resilience programs, including the development of rural resilience committees to look at capacity of local communities.
2.6.1.5 Build capacity and resilience to respond to emergencies and disasters that are a result of climate change.	On Track	50.00%	Building capacity and exercising new and existing Emergency Management staff in their roles is an ongoing responsibility of the Emergency Management Coordinator. Working with individual communities to aid in addressing gaps to their resilience.
2.6.1.6 Delivery of programs to support the resilience and recovery of business and the community in the face of adverse events such as bushfire, pandemic and drought.	On Track	50.00%	Working with the Safer Together program to deliver ongoing recovery and resilience programs, including the development of rural resilience committees to look at capacity of local communities.

2.6.2.3 Ensure all cats and dogs are registered with council to meet statutory obligations	On Track	50.00%	Team continues to follow up with community members still outstanding. Promotion of the importance to register your dogs and cats ongoing and launch of desexing program will also include additional animals being registered.
2.6.2.4 Provide an efficient permit system for street activities to protect community amenity.	On Track	50.00%	Continue to work with Environmental Health Officers and Information Technology teams to provide efficient online permit system.
2.6.2.5 Administer the National Immunisation Program for all children under 18 years of age	On Track	50.00%	We have moved to a new day for monthly immunisation sessions as a result of available casual staff. We are successfully using the State run immunisation system Central Immunisation Record Victoria (CIRV) which is a complete system that includes bookings. RCoW continues to implement the Secondary School Immunisations Program and have updated service delivery to reflect changes in the program.
2.1.1.4 Participate in the innovative community consortia as part of Royal Commission into mental health system.	On Track	45.00%	
2.1.1.1 Deliver Grit and Resilience	On Track	40.00%	
2.2.4.1 Advocate for community access to services to support mental, physical and sexual health and wellbeing.	On Track	30.00%	This is an ongoing process.
2.6.1.4 Prepare and endorse a new Wangaratta Municipal Emergency Plan (MEMP) to manage risks related to flood, fire, and other natural disasters.	On Track	30.00%	Utilising the resources of the Wangaratta Municipal Emergency Management Planning Committee, prepare an updated Municipal Emergency Management Plan by the end of the 2024 calendar year.
2.2.1.3 Conduct a Gender Impact Assessment when designing or preparing plans	On Track	25.00%	Template for Equity Impact Assessments (EIA) revised, and initial assessments of whether an EIA is needed or not conducted as part of the project bid process, and questions about EIAs embedded into Council reporting documents. Further team training and support sessions are scheduled for Q3.
2.2.4.4 Finalise the Municipal Early Years Plan.	Pending	25.00%	Waiting for updated Kinder Infrastructure Services Plan (KISP) and Central Registration and Enrolment Scheme (CRES) data to be able to update the Municipal Early Years Plan (MEYP) with true data. Estimated time of arrival would be early 2024. MEYP to be fully reviewed, rewritten and submitted to Council for review.
2.6.1.3 Preparation of a MoU with Goulburn-Ovens TAFE for use of their Wangaratta Regional Study Centre as an emergency relief centre option.	Off Track	25.00%	Gotafe have changed their position allowing use of Docker Street when needed - MoU to be revised to accommodate this.
2.3.4.4 Takes bold decisions to decommission buildings that are no longer safe or functional, where a viable alternative is available.	On Track	10.00%	Ongoing.
2.3.1.4 Deliver Cultural Sensitivity Training to all RCoW Staff and Councillors.	On Track	5.00%	CMT & some SMT members have undertaken Aboriginal Cultural Awareness training in November 2023. Organisation wide and councillor training has not yet commenced. Expected to be delivered in FY25.
2.2.3.1 Develop our Rural City of Wangaratta Youth Strategy.	Pending	0.00%	The Youth Strategy is under discussion with the funding body at the moment. We will then go out to tender.
2.4.5.3 Undertake inspections to ensure businesses comply with the Tobacco Act.	On Track	0.00%	Assessments are on track for the year.
2.4.5.4 Apply smoke-free policies to all new outdoor initiatives	On Track	0.00%	During regular premises inspections this is discussed with business owners to ensure compliance.
2.5.3.3 Investigate the provision of CCTV cameras into key areas such as the Wangaratta CBD and major parks.	On Track	0.00%	Scope of project to be developed in Q3.
2.6.2.1 Undertake regular inspections of food and other service premises	On Track	0.00%	Inspections are carried out as part of legislative requirements.
2.6.2.2 Be proactive to reduce the risk of preventable outbreaks such as gastroenteritis.	On Track	0.00%	Educational information and advice is available to prevent and reduce the number of incidents.

3. Valuing Our Environment	3.1.2.5 Ensure the Community Grant Program supports environmentally sustainable projects.	Complete	100.00%	
	3.1.2.6 Investigate opportunities to establish native vegetation offsets within the Rural City of Wangaratta	Complete	100.00%	
	3.1.3.1 Review and implementation of Council's Roadside Conservation Management Plan.	Complete	100.00%	
	3.1.3.5 Develop and adopt a Tree Canopy Policy to address climate adaption.	Complete	100.00%	The canopy policy is part of the Urban Tree Plan which was adopted by Council.
	3.3.1.5 Develop and adopt a Climate Change Policy.	Complete	100.00%	
	3.3.2.1 Develop a carbon reduction action plan for corporate operations to achieve emission targets, and consider the lifetime emissions of all project developments.	Complete	100.00%	
	3.3.2.2 Increase electricity consumed by Council from renewable sources to at least 50% by 2025.	Complete	100.00%	
	3.4.1.1 Lobby all levels of government for water security to protect and provide for the future of agriculture, industry and sustainability of our community and ecosystem.	Complete	100.00%	
	3.2.1.1 Develop the new Waste Strategy in consultation with the community.	On Track	75.00%	The Draft Waste and Resource Recovery Strategy has been completed. Has been put out for public exhibition/comment in December 2023. Feedback is currently being reviewed.
	3.2.1.2 Ensure service delivery is in accordance with the Recycle Victoria Policy.	On Track	75.00%	Implementation plan for the roll out of additional kerbside glass and expanded kerbside organics collection will be presented to Council in February 2024 including community comms/engagement plan. It is envisaged that services will commence in Q2 of 2024.
	3.2.1.3 Ensure services and facilities are operated in compliance with Environmental Protection Act.	On Track	75.00%	This is an ongoing action. Bowser Landfill 1. Completed the 53V compliance audit in December 2023. 2. Have relocated over-height waste in December 2023material closing out EPA remediation notice. Organics Processing Facility 1. 6 registered complaints in Q4 of 2023, 4 were logged retrospectively (after the occurrence) following investigations did not determine any odours. 2. EPA also visited site and (incorrectly) served an improvement notice – the notice has now been revoked with all works completed. Wangaratta Transfer Station 1. Have renewed several material processing and acceptance contracts (electronic waste, tyre recycle

3.2.2.1 Reduce the amount of contamination placed in recycling and organics bins.	On Track	75.00%	Ongoing action. Row Completed the Wangaratta Kerbside Audit in September 2023 kerbside this audit (EX Sustainable) was designed to provide an overview of the current performance of the kerbside bin system and update its characterisation of the din stream for the residential and mattered waster service. This data will be used to inform targeted education in further reducing contamination in the kerbside collection system. The Waste Education Officer has also completed the production of informative educational videos detailing the composting and recycling processes associated with kerbside collection within the municipality with a focus on the importance of reducing contamination, these were completed in November 2023 and further comms activities utilising these videos are schedule for early 2024.
3.2.2.2 Increase the waste diversion from landfill through the increased use of recycling and organics bins	On Track	75.00%	Ongoing action. Ongoing educational activities. Recent kerbside bin audits are to inform future recycling educational activities. A recently developed educational video is to be distributed to promote the correct use of the organics bin.
3.2.3.1 Reduce waste, paper and water usage in Council facilities and events through education.	On Track	75.00%	Ongoing action. Ongoing educational activities. Recent kerbside bin audits are to inform future recycling educational activities. A recently developed educational video is to be distributed to promote the correct use of the organics bin.
3.1.3.2 Protect and increase native vegetation corridors in our natural reserves and waterways.	On Track	60.00%	This year to date we have planted over 9000 indigenous trees, shrubs and ground overs, across riparian corridors.
3.4.2.3 Ensure that access and use of our waterways balances water preservation and health.	On Track	60.00%	Council runs Waterwatch program on behalf of North East Catchment Management Authority (NECMA.)
3.1.1.1 Support and assist community groups to undertake conservation projects.*	On Track	50.00%	
3.1.1.2 Collaborate with the community to adopt sustainable building and living practices	On Track	50.00%	Supporting & assisting Wangaratta Landcare & Sustainability with Future Now display that will be held in library - Education display & student projects with Wangaratta Landcare & Sustainability.
3.1.1.3 Support the community to understand the importance of natural areas and biodiversity	On Track	50.00%	Supported event for Landcare leaders in using 'Condition of Vegetation Rapid Assessment Monitoring (COVRAM) ' to assist with biodiversity monitoring. Promoted Aussie Bird Count & Frog ID weeks (citizen science.)
3.1.2.1 Enhance urban vegetation corridors for environmental, recreational, and aesthetic benefit to the community.*	On Track	50.00%	Tree planting and replacement ongoing. Next planting season starting in May - weather permitting. Watering program being reviewed to ensure success of new plantings.
3.2.1.4 Explore feasibility of commercial options to divert materials from waste and recycling streams.	On Track	50.00%	RCoW have commenced discussions with: NE-Health to trial organics collections from local health facilities (forecast 12.4 tonne per annum) bins to be delivered in January 2024. JJ Richards (front lift trucks) to facilitate acceptance of bulk Food Organics Garden Organics (FOGO) materials.
3.2.4.1 Divert organic waste from landfill to produce compost.	On Track	50.00%	
3.3.1.1 Explore opportunities to be leaders in adapting to the impacts of climate change.	On Track	50.00%	Sustainability Steering Group meeting regularly. Environment Sustainability Strategy (ESS) and ERP being implemented. Climate Adaptation Plan to be developed in 2024
3.3.1.2 Promote local climate adaptation programs and opportunities through various media platforms and workshops.	On Track	50.00%	Promote local climate adaptation programs and opportunities through various media platforms and workshops.

	3.3.1.4 Support and facilitate the increased use of renewable energy throughout the community.	On Track	50.00%	Goulburn Murray Climate Alliance (GMCA) Projects - Neighbourhood Battery Investigation project with Central Victorian Greenhouse Alliance (CVGA) to facilitate a feasibility and business case study to install a neighbourhood (community) battery at WSAC. Supporting Indigo Power grant application for community battery at Showgrounds. Recharging Goulburn Murray project – working group looking at ways to develop a ‘bulk buy’ program for community across GMCA Council areas.
	3.3.2.4 Explore install of solar at Council facilities to increase the use of renewable energy.	On Track	50.00%	
	3.4.2.1 Improve water quality and riparian habitat connectivity with increased invasive species control and habitat restoration.	On Track	50.00%	Planting of indigenous plants along rivers and creeks reserves and invasive species control Monitor water quality through the Waterwatch program.
	3.4.2.2 Work with our community to preserve and improve our waterways.	On Track	50.00%	Provide support to Waterwatch volunteers, provided training to community to learn how to monitor water quality using freshwater macroinvertebrates (Waterbugs.)
	3.4.2.4 Promote importance of our rivers and creeks to build community pride, care and protection.	On Track	50.00%	Actively promote our water ways and natural tracks and trails through social media and work with Local Landcare groups on various projects. Promoted Frog ID week (citizen science).
	3.1.2.2 Support developers to implement Environmentally Sustainable Design (ESD) principles	On Track	40.00%	Working with GMCA on Environmentally Sustainable Design (ESD) and planning team to imbed ESD when talking with developers.
	3.1.3.4 Incorporate traditional ecological knowledge into strategies and practices concerning the management of the natural environment.	On Track	40.00%	Site visit with Aboriginal Cultural Heritage Education to discuss using small mosaic burning as a tool to manage bush reserves and team working with Traditional Owners on Cultural Awareness event for 2024.
	3.3.1.3 Support sustainable agriculture initiatives, including soil health, carbon farming and improved water usage.	On Track	40.00%	Organising ‘Rachel’s Farm’ documentary screening – partnership with Ovens Landcare Network, Documentary is around restoring farmland health, food and climate, working with Sustainable King Valley to organise Autumn Harvest event that will focus on local food from sustainable agricultural practices.
	3.1.3.3 Create environments that protect from harmful UV radiation levels and minimise urban heat island effects.	On Track	35.00%	Central Business District (CBD) Plan consultant to be appointed shortly to increase tree canopy and vegetation in the urban centre.
	3.1.2.3 Identify and promote opportunities to use ESD in residential, industrial and commercial developments.	On Track	25.00%	Assessing planning permit applications against the requirements of the Wangaratta Planning Scheme. Referring relevant planning permit applications to the shared ESD advisor.
	3.1.2.4 Target investment of industries that contribute to the circular or zero-emissions economy.*	On Track	25.00%	Economic Development team promote the region and work with new businesses looking to set up in Wangaratta that are future facing.
	3.2.1.5 Introduce a third glass-only bin into the community.	On Track	20.00%	Implementation plan for the roll out of additional kerbside glass and expanded kerbside organics collection will be presented to Council in February 2024 including community comms/engagement plan. It is envisaged that services will commence in Q2 of 2024.
	3.3.2.3 Explore opportunities to reduce water usage in Council facilities.	On Track	20.00%	Ongoing measure to implement water saving opportunities.
	3.4.1.2 Incorporate sustainable stormwater management considerations into Council plans and infrastructure designs.	On Track	20.00%	Ongoing.
	3.2.3.2 Investigate the use of recycled or reclaimed products in Council’s road, pathway and capital works projects.	On Track	0.00%	
4. Expanding our Economy	4.1.3.3 Launch a new ‘Visit’ website to provide relevant, up to date travel content.	Complete	100.00%	Complete and regularly updated.
	4.2.5.1 Advocate with water regulators to ensure adequate water resources	Complete	100.00%	

4.3.1.1 Advocate for the provision of tertiary education opportunities that are in line with industry needs.	Complete	100.00%	
4.3.2.1 Support the establishment of a Regional Universities Centre in Wangaratta.	Complete	100.00%	
4.1.1.1 Promote the diverse tourism offering within the region, including cycle tourism, food and wine, and eco and nature-based tourism.	On Track	50.00%	Marketing Program - Visit Wangaratta - Cycling, walking and creative actives through social media and print.
4.1.1.2 Development of key tourism infrastructure, including the Ned Kelly Glenrowan Project and the actions within the King Valley Development Plan.	On Track	50.00%	Ned Kelly Discovery Hub - Successfully Launched, Prosecco Road Projects due for completion Jan 2024.
4.1.1.3 Deliver innovative and flexible visitor servicing options	On Track	50.00%	Visitor Services Strategy (VSS) set up at Ned Kelly Discovery Hub, Satellite Visitor stands set up in 5 townships.
4.1.3.2 Help provide an additional credible voice to promote RCOW as a destination.	On Track	50.00%	Invest Wangaratta - upgrades being completed to website and content, Visit Wangaratta website revamp.
4.2.1.2 Actively facilitate the attraction of new industries and businesses.	On Track	50.00%	Invest Wangaratta and work with Regional Development Victoria and Invest Victoria on opportunities.
4.2.1.3 Plan for the infrastructure to support the growth of key economic sectors	On Track	50.00%	Work with planning and strategic planning and outside agencies to ensure essential infrastructure is planned for into the future for traditional and developing industries.
4.2.2.1 Support business to innovate, value add, adapt and grow to changing needs across key sectors	On Track	50.00%	
4.2.2.2 Deliver programs and training that support our local business capacity and capability.	On Track	50.00%	Workshops in partnership with Small business Victoria - Unlocking Business Success with Google, Selling to government, Coffee catch-up initiative, "Startup Fusion": Startup & Business Advisory 'Speed Dating'.
4.2.2.3 Support the Board of the Wangaratta Livestock Exchange to further develop its services and to strengthen its long-term financial sustainability.	On Track	50.00%	The Wangaratta Livestock Exchange delivered a surplus for the 22/23 financial year. Sales in the second quarter have been positive to levels originally budgeted thanks to the better than anticipated rainfalls. A new General Manager has now been appointed and council extends it's gratitude to Andrea Nankervis who managed the transition of the WLE from council to operating more independently as a wholly owned subsidiary.
4.2.4.1 Support initiatives that promote innovation and entrepreneurial ideas.	On Track	50.00%	Partnership with Start Up Shake Up - "Startup Fusion": Startup & Business Advisory 'Speed Dating' event.
4.2.6.1 Understand the economic impacts for businesses and community following an adverse event.	On Track	50.00%	
4.2.6.2 Advocate for government assistance to support recovery from adverse events.	On Track	50.00%	Continue to work with Recovery agencies and be part of industry working groups on recovery Plans - Currently Oven Murray Drought Recovery Plan - Agriculture & Community.
4.3.1.2 Support education providers to better understand the educational needs of our community, and develop a collaborative strategy to address these gaps.	On Track	50.00%	Supporting education through forums of Country Universities Centre (CUC), North East Tracks LLEN (Local Learning Education Network.)
4.3.1.3 Work with education providers to ensure our young people are equipped with relevant employability readiness skills.	On Track	50.00%	
4.3.2.2 Support GOTAFE, North East TRACKS Local Learning and Employment Network and other education providers to address the skills and education needs within the region.	On Track	50.00%	Council staff support and advertise workshops and programs being run by GoTafe, NELLN, CUC Ovens Murray and have participated in student/workforce days - hands on trade, working for council.
4.4.1.1 Review the CBD Masterplan actions and priorities in partnership with business and the community.	On Track	50.00%	Cross Council review - priorities for each Business Unit and Directorate to be confirmed.

	4.4.1.3 Implement the Wangaratta Central Activity Area Urban Design Framework.	On Track	50.00%	Urban Design Framework - Submitted to minister for approval.
	4.4.2.1 Support the region's Local Tourism Associations	On Track	50.00%	Council officers working with Local Tourism Associations (LTA's) on priorities for FY23/24.
	4.4.2.3 Continue to explore opportunities for rural economic development.	On Track	50.00%	Working with Agriculture Victoria, Invest Victoria and Global Victoria and discussing opportunities for expansion or new opportunities.
	4.1.2.1 Develop collateral and marketing campaigns that promote the municipality as THE place to visit.	On Track	30.00%	Photography campaign in planning phases to increase Council's asset library.
	4.1.3.1 Launch tourism marketing campaigns to promote the municipality as a place to visit.	Pending	30.00%	No planned activity until after March 2024.
	4.2.1.1 Ensure we have sufficient industrial and commercial land to attract new businesses	On Track	30.00%	Victorian Planning Authority (VPA) Project underway to review Green and Brown field sites for Industrial and Commercial land.
	4.4.1.2 Continue to deliver urban revitalisation projects within the CBD.	On Track	30.00%	Designing safe pedestrian options within the CBD.
	4.4.2.2 Continue to develop and deliver rural town infrastructure plans.	On Track	30.00%	
	4.2.3.2 Deliver programs and training to support small and medium enterprises	On Track	25.00%	Workshops in partnership with Small business Victoria - Unlocking Business Success with Google, Selling to government, Coffee catch-up initiative , "Startup Fusion": Startup & Business Advisory 'Speed Dating'.
	4.2.3.1 Implement the Better Approvals Program	On Track	0.00%	Council works with businesses to navigate any permits requirements.
5. Enhancing our Lifestyle	5.3.1.2 Advocate for free wi-fi throughout the CBD and rural tourism townships.	Complete	100.00%	
	5.3.1.3 Advocate for equitable access to the internet and mobile phone services	Complete	100.00%	
	5.7.1.2 Develop a Masterplan to improve the waterways and community infrastructure at Merriwa Park including the junction of the Ovens and Kings	Complete	100.00%	
	5.7.2.2 Plan and deliver significant play space destinations that cater for all abilities, including Apex Park and King Valley playgrounds	Complete	100.00%	Apex Park Parkour / Adventure Playspace complete. Playground upgrades in Carboor, Whitfield and Edi Upper. Whitfield Adventure Playspace opened in December 2023.
	5.1.3.4 Develop a Traffic Management Plan to improve vehicle traffic flow throughout the central business district, including both short-term and long-term solutions.	On Track	80.00%	Draft prepared for internal review.
	5.2.2.2 Organise the Wangaratta Australia Day ceremony and support rural communities to deliver local Australia Day events.	On Track	75.00%	The Events team successfully supported and delivered three wonderful events for Australia Day across the Rural City in January 2024. In particular the first Reflective Ceremony held at 7am with a focus on the difficult emotions that are attached to the day for first nations community members with around 200 people attending. At King George Gardens around 800 people gathered to acknowledge the Citizen of the Year, Young Citizen of the Year and Event or Project of the Year. Mitchell Avenue family fun day attracted around 400 people to enjoy roller skating, splash park, a market and free sausage sizzle. 15 rural events were also supported this year ranging from a community barbeque to acknowledging local achievers in our smaller communities. A review of the Australia Day policy and procedures will follow to ensure best planning and delivery for the 2025 events.

5.2.2.3 Continue to promote, recognise and celebrate NAIDOC week within our community	On Track	75.00%	National Aborigines and Islanders Day) NAIDOC week was held in July 2023 and was supported by the Events team for a 'Clothing the Gap' walk in partnership with Northeast Health Aboriginal Health team members, Dirrawarra Network and community members. The walk ended at the Victorian Aboriginal Child Care Agency (VACCA)Community NAIDOC week celebration. The RCOW Youth team screened the Last Daughter film, which was highly attended and enjoyed by the community, also celebrating NAIDOC week. Planning will begin in early 2024 for the July 2024 NAIDOC week.
5.4.1.2 Improve and grow our pathway network throughout residential areas	On Track	60.00%	Footpath recently installed along Scott Street. Targoora Park Shared path upgrades completed.
5.2.1.1 Increase the representation of our cultural story and history throughout our community and recognise its impact on our sense of place	On Track	50.00%	In this quarter the representation of our cultural story and history throughout our community has included discussions and an arrangement with the Wangaratta Historical Society of Councils commitment to the Marianne Gibson Quilt Room in the detailed design phase of the Creative Precinct Project.
5.2.1.2 Deliver projects with our indigenous and cultural groups to celebrate the diversity and history of our region	On Track	50.00%	Arts Culture, Events and Youth team members continue to support Dirrawarra and local traditional owners through grant submissions, committee meetings and planning for significant events in 2024. A reflective ceremony has been supported by the team and enabled through a Councillor briefing presentation for January 26 (Australia Day) Marmungan Rock continues to be a focus as a key act of reconciliation.
5.2.1.3 Develop a program that acknowledges the traditional names of local places, people, and landmarks	On Track	50.00%	This work forms part of Councils continued commitment to the RCOW Reconciliation Action Plan (RAP). The program has also partnered with the Community Recreation team to continue a review on the naming of landmarks, streets and places so that we can get a better understanding of gender equality, (women) and First Nations identities. A survey submission has been made to the State Gov Gender Equity department with further actions to be delivered in the 23/24 year.
5.2.1.4 Promote the recognition of our rich textile history and manufacturing heritage.	On Track	50.00%	The Wangaratta Contemporary Textile Award continues to thrive, with sustained interest by textile practitioners nationwide and the Kyamba Foundation's generous investment, growing the acquisitive prize money to \$40,000. This growth has had a significant impact on both the calibre of the applicants as well as the status of the award ensuring it remains the most significant textile award in Australia. The ever-popular Petite Miniature Textiles exhibition is now open for entries with Guest Curator and previous Petite entrant, Susie Losch working with the gallery to bring together a comprehensive exhibition addressing the theme 'of the times'. Textile programming remains a priority with major exhibitions addressing contemporary textile innovation planned for 2024 and 2025 across Gallery 1 and 2. The program features weaving, tapestry, fashion design, textile sculpture and installation by artists including Liz Williamson, Julie Munro-Allison, Flossie Pietsch, Lillardia Briggs-Houston, Blake Griffiths, Fiona Currey-Billyard, WCTA winner Gillian Bencke, Hannah Gartside, Britt Salt and emerging textile artist Kate VM Sylvester.
5.2.2.1 Deliver official Citizenship Ceremonies to welcome and celebrate new Australian citizens in our community.	On Track	50.00%	The following dates have been endorsed for Citizenship Ceremonies in 2024: Friday 26 January, Wednesday 13 March, Wednesday 8 May, Wednesday 17 July, Wednesday 18 September, Wednesday 4 December. As ceremonies cannot be held until the outcome of the Council elections is known, no dates are proposed for October/November.
5.4.1.3 Deliver pedestrian and cyclist improvements as outlined in the Walking and Cycling Strategy	On Track	50.00%	Promote inclusion of walking and cycling projects in planning, and preparing for review of strategy in Q3.

5.5.1.2 Showcase inspiring and thought-provoking visual art exhibitions at the Wangaratta Art Gallery.	On Track	50.00%	<p>Over the quarter, the Wangaratta Art Gallery program featured work by acclaimed modern and contemporary artists, bringing new ideas, thought-provoking concepts and creative expertise to our audience. In Gallery 1, Looking Glass brought together the work of two of Australia's foremost First Nations artists, Judy Watson and Yhonnie Scarce in a mesmerising exploration of Country, through glass, sculpture and painting. The Tucker Portraits highlighted painting and photography by one of Australia's most renowned Modernist artists, Albert Tucker (1914-99). The exhibition celebrated Tucker's significant portraiture practice giving insight into the life and loves of the artist with rare and intimate portraits of leading protagonists of the now famous Heide circle of artists. December saw the presentation of significant new work by local artists Andy Pye and Robert Hirschmann, in Beauty & Fear, who both capture the landscape and skyscape of the North East Victoria region with dramatic expression.</p> <p>Gallery 2 and the WPACC Foyer Gallery showcased powerful and inspiring work by local and Victorian artists across media including textiles, painting, printmaking and photography.</p>
5.5.1.3 Advocate for the availability of accessible community creative exhibition spaces throughout our municipality	On Track	50.00%	<p>Stage 2 of the Creative Precinct Detailed Design project is currently underway, accessible community spaces is an integral part of the vision for this project. Advocacy continues through the Gallery 2 application program, regularly calling for expressions of interest and booked until 2025. This opportunity allows community groups and projects to apply, and propose to exhibit in a competitive community environment.</p>
5.5.2.1 Deliver a diverse and engaging annual program of events that caters to the needs of the community	On Track	50.00%	<p>Major events delivered throughout the 2023-2024 year and part of the annual program will be made up of New Years Eve, Summer in the Parks, The Ned Kelly Discovery Hub Community Event, the summer highlight of the Outdoor Ball and unique supported events like the Project 365, Reg Fest and many more that bring revenue and economic impact to the city.</p> <p>A highlight of the events season for this quarter was the community event Project 365 and Reg Fest which were well supported by locals and visitors along with the biggest party of them all for New Years Eve on 31st December with a crowd of 8,400+ and headlined by Chocolate Starfish.</p>
5.5.2.2 Actively engage young people in the performance arts through the provision of accessible projects and performances	On Track	50.00%	<p>The WPACC team continue to engage young people through the performing arts. The 2023 program observed a number of school theatre performances, including Galen College, Cathedral College, the Wangaratta Special School, local Dance Schools and more. WPACC continue to offer high calibre shows and performances for our local families, with the aim to inspire and engage our young people in the community. This quarter WPACC created and advertised for a Live production Traineeship in conjunction with the Arts Centre Melbourne providing a unique opportunity for a young person to gain valuable experience in the industry as well as obtain with Cert IV in Live Production.</p>
5.5.3.1 Investigate a unique, creative and cultural precinct in the centre of the city, that will deliver exciting and engaging programs for all residents and visitors.	On Track	50.00%	<p>Growing Regions Grant FUND EOI successful - Stage 2 grant submission has been completed and submitted.</p>
5.5.3.2 Facilitate the Wangaratta Museum project to manage the collections of historic and social significance to the region and community.	On Track	50.00%	<p>Continued support provided to the Wangaratta Historical Society and Museum. Meetings and discussions have occurred during this quarter with members of the committee regarding the detailed design requirements, quilt management and ownership of the Marian Gibson Quilt room in the Creative Precinct.</p>

5.5.4.1 Provide alternative events that engage young people in the library community	On Track	50.00%	Connections have been further built with Youth Services through a Youth Art Exhibition which was displayed in the teen space within the library.
5.5.4.2 Provide family friendly events that engage children in literacy and community-based interactions	On Track	50.00%	
5.5.4.3 Provide a collection of library material that meets community needs and industry standards.	On Track	50.00%	Collection management has been paramount with removal of dated material, improved methods of purchasing borrower requests and staff awareness of community trends.
5.5.4.4 Partner with the Wangaratta Digital Hub within the Library building to build digital literacy within the community.	On Track	50.00%	Although the Digital Hub management now sits with the Economic Development team, a strong partnership continues between the two services. The library purchased apple pens for use with Digital Hub iPads, expanding the resources available.
5.6.1.1 Deliver a diverse annual calendar of accessible community events throughout the municipality that provide opportunities for community members to connect	On Track	50.00%	See Action - 5.5.2.1
5.6.2.1 Support groups and clubs to deliver events to their members and the broader community	On Track	50.00%	The Events team are consistent in approval and support of these events, overseeing risk assessment plans, event applications, and providing many aspects of support and advice. The future needs of these groups will be captured via the Attractions and Events Strategy review. Consultation with community members and stakeholders took place in October & November to assist in identifying the future needs of community groups and sporting clubs to deliver events. Please also view SC.5.4.
5.6.2.2 Attract a range of conferences to the municipality.	On Track	50.00%	The WPACC service remains regionally competitive in this space as a venue and service provider. Q2 Conference Attendance – 2907. October - 21 x workshops, conferences and events held. November - 21 x workshops, conferences and events held including Alpine Valley Community Leadership Program (AVCLP) Graduation Ceremony and Wangaratta Festival of Jazz (WFOJ) Gala Ball Attendance figures include 150 for Festival of the Sacred Heart & 150 for Carraragarmungee PS. December - 11 x workshops, conferences and events held. Attendance figures include 350 for Wangaratta District Special School Christmas Concert.
5.7.2.1 Develop and maintain playgrounds throughout the municipality to ensure access to play for our children and families	On Track	50.00%	Draft Recreation and Open Space Strategy will look at this, and will revise playspace implementation strategy in Q4.
5.5.1.1 Deliver an engaging public art program that helps to make our city and rural communities more vibrant	On Track	40.00%	The Prosecco Road Public Art Project Stage 2 of the detailed design for the readvertised Oxley site has been decided and evaluation process and approvals are in place. These commissions have been funded by the State Government through Regional Development Victoria and are an important aspect of place making for the Prosecco Road Project delivery. The commissions are working closely with the community representatives on the Public Art Acquisitions Panel. Councillors have been presented and informed about the chosen work and how the selection has been made. Additional partnerships have been established with the M2M Murray to Mountains Bike Trail enhancement project.
5.6.1.2 Plan for infrastructure in key strategic spaces that can facilitate the delivery of community-based events	On Track	40.00%	Future planning and identification of key spaces that can facilitate community-based events is under review as part of the Attractions and Events Strategy review. Consultation with community members and stakeholders took place in October & November to assist in identifying the future needs of community groups and sporting clubs to deliver events.

	5.1.2.1 Promote the availability of car share providers, and access to affordable and passive transport options within the community	On Track	35.00%	Planning underway to explore opportunities with current local service providers, bus companies and other providers such as Uber.
	5.7.1.1 Ensure planning for new and redeveloped community facilities incorporates universal design principles	On Track	30.00%	Ongoing.
	5.1.1.1 Advocate for train services and facilities to accommodate current and future passengers	On Track	25.00%	Advocacy is undertaken where possible with the state government.
	5.1.1.2 Identify and address public and community transport gaps throughout the North East	On Track	25.00%	Advocacy is undertaken where possible with the state government, using information found through engagement with our reference groups.
	5.1.1.3 Facilitate public transport routes, such as buses, within the city and rural areas	On Track	25.00%	Advocacy is undertaken where possible with the state government.
	5.2.1.5 Develop a Reconciliation Action Plan in partnership with our indigenous community	On Track	15.00%	Reconciliation Action Plan (RAP) is currently on hold due to the complexity in community consultation - a statement of commitment will be drafted in Q3.
	5.4.1.1 Expand the provision of street lighting throughout key pedestrian and cyclist routes	On Track	15.00%	Light up Wangaratta campaign identified key areas to further investigate.
	5.1.3.1 Review freight strategy to position our city as a major commercial and industrial centre	On Track	10.00%	Ongoing.
	5.6.1.3 Recognise and celebrate local volunteers through National Volunteer Week.	On Track	10.00%	Annual event to be held in Q4, planning to start in Q3.
	5.1.3.2 Identify funding for improvement of regional and local road network to boost the region's economy including the Benalla-Whitfield Road	On Track	0.00%	Advocacy document has been updated. Funding applications will be submitted when possible.
	5.1.3.3 Advocate for the upgrade of the Wangaratta-Whitfield Road.	On Track	0.00%	Advocacy document has been updated and aligned with Regional Roads Victoria (RRV) works programs.
6. Growing with Integrity	6.5.1.2 Support emerging community groups, clubs and activities within new neighbourhoods.	Complete	100.00%	Support new clubs with advice on governance, strategy and support where possible.
	6.5.2.1 Advocate for increased health, education, and community services to support population growth.	Complete	100.00%	
	6.4.2.4 Develop marketing campaigns that attract families and young people to move to the area.	On Track	70.00%	Economic Development team have been working with various health businesses to attract people to the region and Council are supporting this with the upcoming release of a tailored video attracting young professionals to the region.
	6.4.1.2 Work with local partners to ensure a collective approach to marketing the municipality for new residents.	On Track	60.00%	Ongoing work with tourism operators to promote the region.
	6.4.2.3 Deliver marketing and social media content that attract new residents and clearly positions Wangaratta as a great place to live and work.	Off Track	60.00%	Promotion for Wangaratta is focused on the Visit and Invest social media channels and there are various campaigns that are underway with the Economic Development team. Launching soon is a promotional video which has been a collaboration with medical businesses in Wangaratta to approach medical professionals to the region specifically.
	6.1.2.3 Work with State Govt and social housing providers to facilitate social housing projects.	On Track	50.00%	Part of Homes Victoria Forum.
	6.3.1.1 Ensure best practice biodiversity conservation in planning, project design and works.	On Track	50.00%	Council officers work with other Council departments to ensure their projects are considering best practice biodiversity conservation in planning, project design and works.
	6.5.1.1 Implement placemaking projects in new communities to engage residents, build connection and identify priorities.	On Track	50.00%	Continue to roll out placemaking and pitcher This! in communities.

6.5.2.3 Plan and deliver playgrounds, walking and cycling tracks and open spaces within emerging communities.	On Track	50.00%	Draft Recreation and Open Space Strategy looks to make recommendations on the continued planning and delivery of these spaces, following on from the established growth strategies. Currently open for exhibition, after draft was presented to Council in December 2023.
6.1.2.4 Explore opportunities to encourage affordable CBD housing development.	On Track	40.00%	Working with developers on a Social, Affordable and Key Worker Housing Project.
6.4.2.1 Develop collateral that promotes the unique characteristics and position of the municipality for investment.	Pending	30.00%	No planned activity until after March 2024.
6.4.2.2 Develop marketing which target and attract businesses for investment or relocation to the region.	Pending	30.00%	No planned activity until after March 2024.
6.1.1.1 Facilitate an integrated approach to the funding of infrastructure within the North West and South Growth areas through DCPs	On Track	25.00%	Implementing the Developer Contributions Plans for the North West and South residential Growth Areas.
6.1.1.2 Identify opportunities for residential land supply to accommodate future population growth.	On Track	25.00%	Funding received to investigate land supply. Implementing growth areas. Progressing the Low Density and Rural Residential Strategy.
6.1.2.1 Ensure sufficient land is available to accommodate a range of housing options.	On Track	25.00%	Implementing growth areas. Progressing the Low Density and Rural Residential Strategy work.
6.1.2.2 Encourage a variety of lot sizes in new residential estates.	On Track	25.00%	Assessing residential subdivision applications against the Wangaratta Planning Scheme. Working with applicants / developers to encourage a variety of lot sizes.
6.1.2.5 Facilitate a sustainable balance between growth and development, and the protection of existing agricultural land.	On Track	25.00%	Assessing relevant planning permit applications against to requirements of the planning scheme. Working with applicants to ensure planning permit applications address agricultural requirements.
6.2.1.2 Work with stakeholders to ensure sufficient open space and infrastructure is provided for future communities.	On Track	25.00%	Implementing growth areas planning. Require open space contributions as part of relevant planning permit applications.
6.3.1.2 Ensure future settlements are designed and located to consider the risks of climate changes including fire, floods, and other natural hazards.	On Track	25.00%	Applying the requirements of the Wangaratta Planning Scheme and seeking the views of relevant authorities as part of the planning permit application process.
6.4.1.1 Continue to develop and promote the Live Wangaratta website.	Off Track	25.00%	Review required of this website.
6.5.2.2 Ensure infrastructure and services are planned and delivered to support the health and wellbeing of new neighbourhoods.	On Track	25.00%	Implementing growth areas planning and the Wangaratta Planning Scheme.
6.2.1.1 Provide consistent technical advice to developers to ensure appropriate infrastructure standards are adhered to	On Track	20.00%	Ongoing.
6.2.2.1 Provide pre-application advice to customers to ensure development ideas are appropriate and can be facilitated.	On Track	0.00%	Council offers this service to all developers.
6.2.2.2 Provide an effective permit system that facilitates appropriate growth.	On Track	0.00%	This is dependent on resourcing and is subject to changes in the planning scheme.
6.2.2.3 Conduct an review to assess the potential to grow Council's building permit business.	On Track	0.00%	This review has been completed.
5.3.1.1 Support the use of technology for service provision for people of all abilities, including those living in small towns and isolated rural areas and multicultural communities	On Track	50.00%	Wangaratta Digital Hub - has now reopened and sustainable operational plan under review.

Applied filters: YearName is FY 23/24 QtrTitle is Q2 23/24				
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